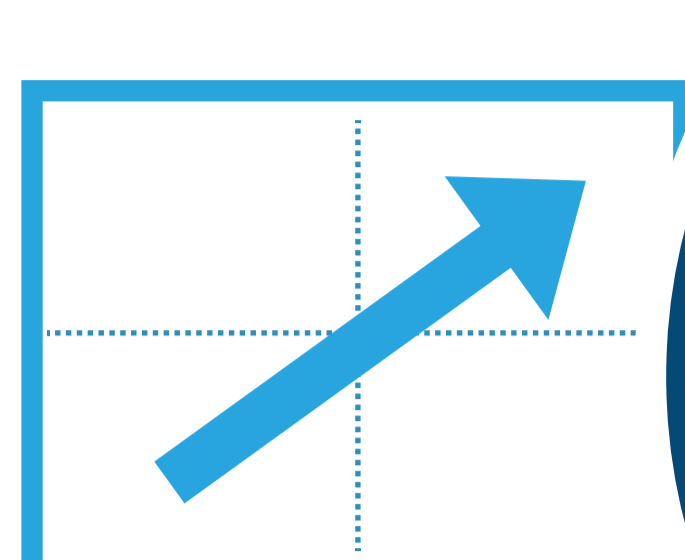


Infinity is Reinventing Traditional 911 Triage Call Systems

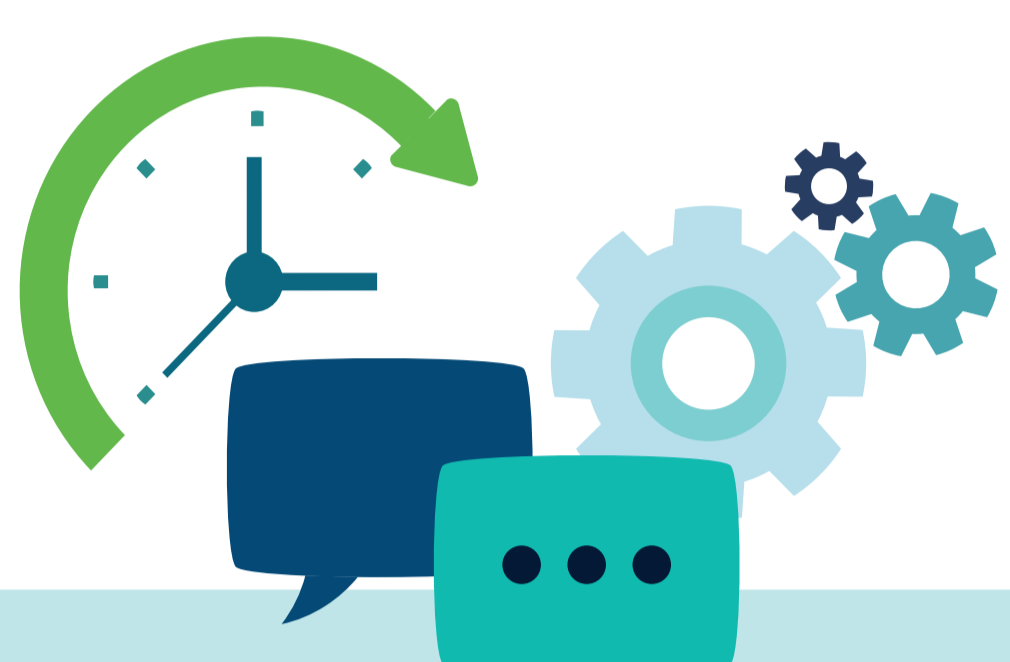


Complete Control,
Flexibility
and Speed



Reducing Call
Duration and
Response Times

-6.7
secs



Call processing time
reduced by **6.7 seconds**



-3.6
secs

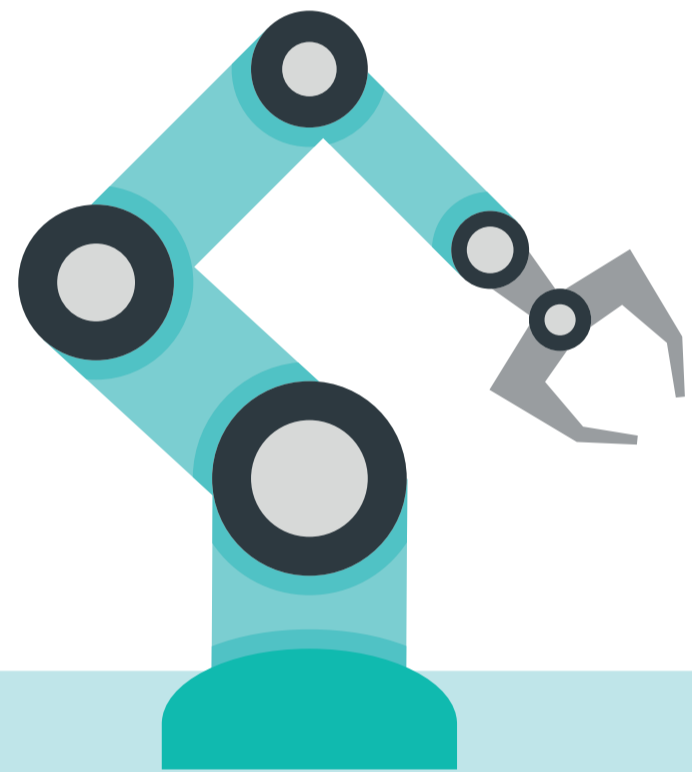
Life threatening calls
reduced by **3.6 seconds**



Improves response time
for **1.5 million**
emergency calls per year



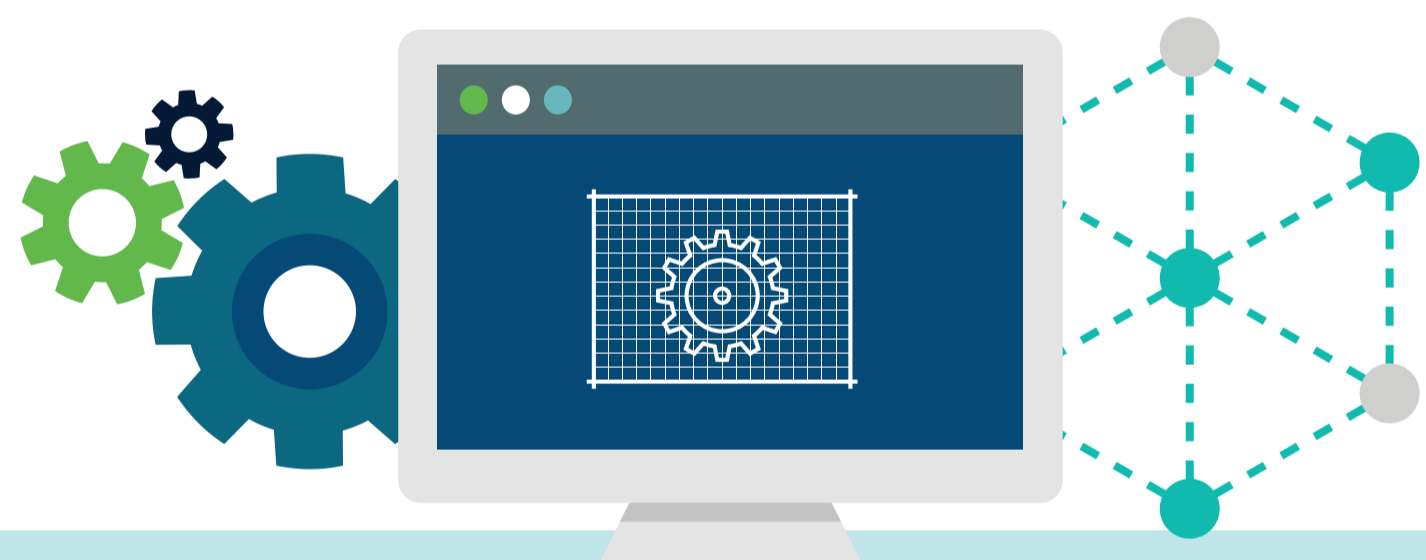
Improves dispatch training



Automates manual
processes



Uniformity among
all call-takers



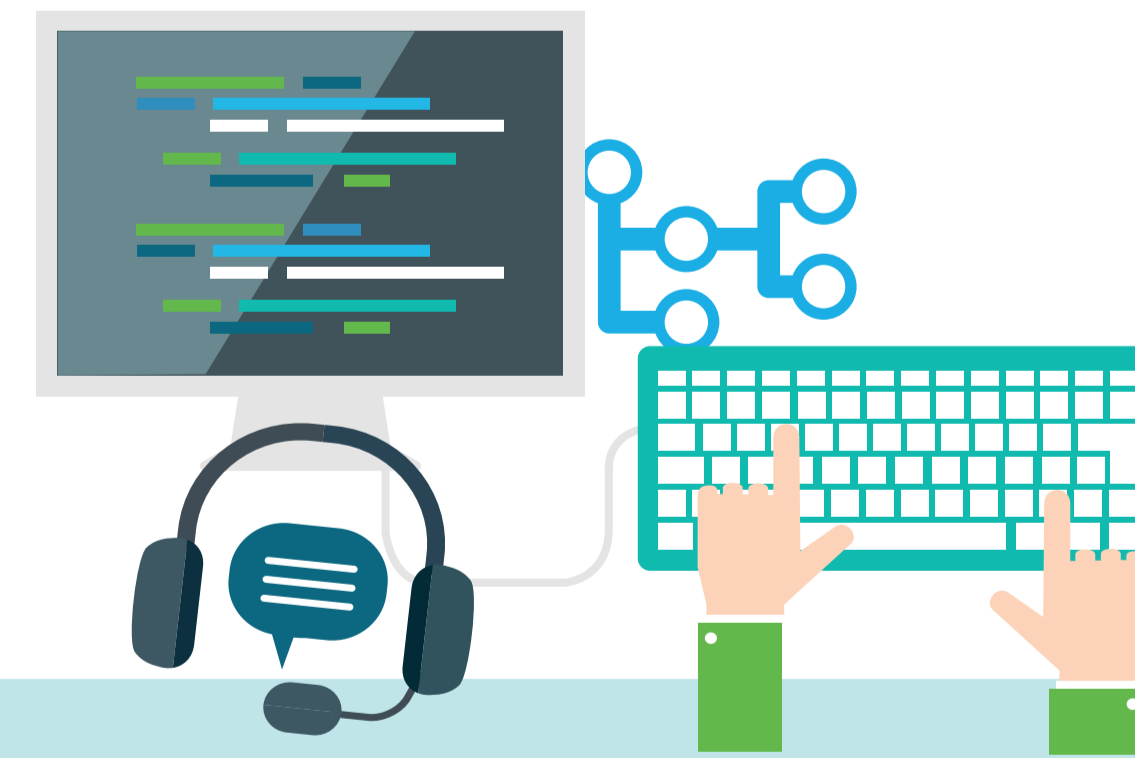
Automated integration
to CAD



Gathering end to end data
on all calls to aid
continuous improvement



Easily introduce changes
to optimize responses
to calls



Add / alter emergency
flows in order to
respond to new threats

Infinity has been a great success at the Fire Department of New York where the Solution:



SAVES TIME



SAVES LIVES