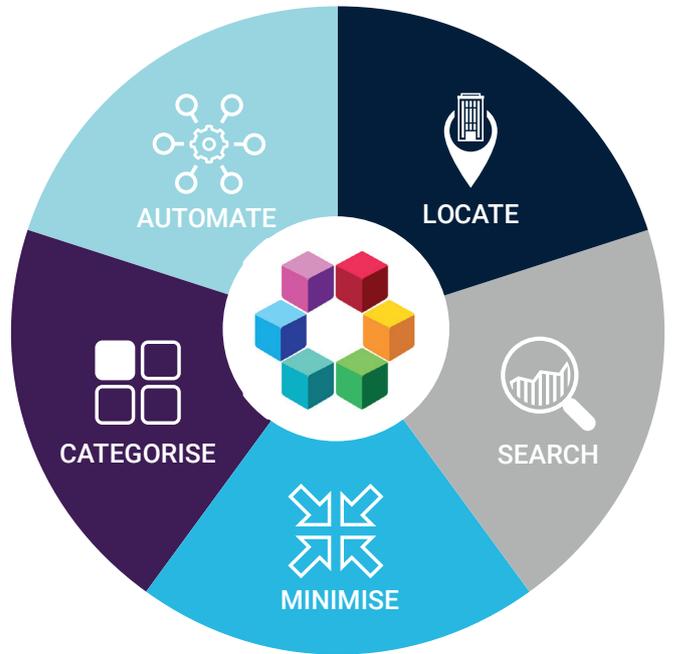


GDPR Portal

The Infinity GDPR Portal brings an extra level of automation and sophistication to your GDPR strategy by ensuring your organisation attains and maintains compliance.

It provides a 'digital clipboard' that brings all data into a single inventory which generates recommendations to help users' direct compliance activities.

The inventory continues to refresh and stay up-to date, which helps maintain ongoing compliance and provides additional value to help users respond to data subject rights and manage data breaches in an efficient and automated manner.



If your organisation is carrying out call centre activities on behalf of a client, you'll need to ensure that everything you do in relation to that client's customer data is detailed in your service agreement, contract or whatever legal framework you have in place. Our solution is enabling us to quickly and cost effectively help businesses to do this.

Geoff Land, Managing Director,
Infinity CCS



Features

- ✓ Get an 'at a glance' view of your entire data landscape, combining structure, semi-structured and unstructured information sources
- ✓ Streamline compliance processes including risk identification and management, data minimization and data retention
- ✓ System automation helps you maintain ongoing compliance post May 25th 2018
- ✓ A single, consolidated view of your data allows you to run queries and reports across your entire data estate enabling you to automate the process of responding to DSARs

Benefits

Manage your data assets

- Discover personal and sensitive data across all structured, semi-structured and unstructured data.

Create a comprehensive data inventory to understand:

- Where your data is
- What it looks like
- Who owns it
- The legal basis for retaining it
- How long you can retain it for

Maintain ongoing compliance

- Alerting key staff when data retention periods are up
- Flagging non-compliant information
- Automating adherence to data subject rights
- Maintaining a good data practice

About Infinity

Infinity's technology and services unlock your ability to win customers, retain them and maximise their satisfaction by empowering you to deliver exceptional customer experiences, across multiple channels, with ultimate efficiency.

Infinity has more than 20 years' experience working with contact centres in several different industries, and our solutions are deployed across more than 12,000 users in 13 countries.

